



SNP ALM ASSESSMENT FOR SAP SOLUTION MANAGER

Are Your IT Processes Future-Proof?

Make Full Use SAP Solution Manager for Efficient IT Processes

SAP® Solution Manager integrates application lifecycle management (ALM) and IT service management (ITSM) processes into a single platform. Being integrated, it supports centralized IT processes for SAP and non-SAP system landscapes to ensure quick troubleshooting, better system availability and fewer disruptions to business operations. SAP Solution Manager, as a central platform, ensures transparent processes, clear lines of responsibility and end-to-end process documentation with test cases.

In an SNP ALM assessment, we will take an in-depth look at your central IT processes and tools, talk to your stakeholders and help you gauge the maturity of your IT processes and then optimize them using SNP's best practices.

With its integrated application lifecycle management functions and technical access to connected system landscapes and tools, SAP Solution Manager can strengthen your IT organization and your business for the long term.

SNP BLM Maturity Level for Guidance

SNP has a long track record of helping companies set up their IT to effectively support their business. Drawing on deep and broad experience acquired in 550-plus projects, SNP developed the BLM Maturity Model that helps IT organizations understand their capabilities and improve them by making full use of SAP Solution Manager. Raising the maturity level can visibly improve IT performance, while increasing quality and minimizing costs and risks.

Your Strategy for a Successful ALM Implementation

We use a customized roadmap to show you how to implement and optimize a successful ALM strategy by making full use of SAP Solution Manager.

We conduct structured interviews with managers and employees from user departments to inventory your current IT processes and tools. This approach gets all the

stakeholders involved in workflow optimization within a short time span. It is well-received by users and, more importantly, produces a change management system tailored to your company. We protect your investment by factoring in your future plans early on. The analysis provides a baseline and classifies your SNP BLM maturity level.

Our Services at a Glance

- Hold initial meeting to individually prepare the assessment
- Coordinate and moderate workshops
- Conduct structured interviews to inventory your processes
- Create individual ALM roadmap with concrete action plan and prioritized steps to raise maturity levels
- Show recommendations with cost estimates and resource plans for initial implementation phase
- Create management report including presentation of findings

Your Benefits

- You gain valuable insight by knowing your IT organization's current condition and SNP BLM maturity level
- You know how to optimize ALM processes at your company based on valuable information about untapped potential in processes and tools
- You share the same vision for your goals with the employees and stakeholders at your company, ensuring more efficient cooperation and greater satisfaction during implementation
- You polish your IT's image as a business accelerator

Our Promise

More efficient operation of your IT environments with professional, customized application lifecycle management – supported by SAP Solution Manager functionality.

What Today's IT needs to Do to Meet:



Respond to organizational changes flexibly and promptly



Implement business requirements quickly and successfully



Provide IT infrastructure that is not only sophisticated, but also reliable and fail-safe



Serve as a strategic partner for your company



Ensure requested service levels



Boost your company's capabilities through automation



Reduce support, maintenance and troubleshooting time and expense



Meet tightening regulatory requirements



Support companies in the growth phase



Create value for the company

SNP Business Landscape Management

SNP Business Landscape Management (BLM) is a holistic consulting and implementation solution for application lifecycle management (ALM) for SAP and non-SAP system landscapes based on SAP Solution Manager. SNP's specialists have developed countless methods, add-ons and best practices to optimize SAP Solution Manager in over 500 successful projects. SNP's software and services cover every aspect of application lifecycle management – from standard ITIL® scenarios to complex, highly customized template and release management.

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